

Return Policy

- Cooling Components makes every effort to assure its products meet high quality and durability standards. If seeking a refund due to a mistake in ordering, or if the part is decidedly unneeded, unwanted, etc., it will be subject to a **15% restocking fee**. [More if parts cannot be resold in the condition returned]
- We guarantee that this product is free from defects in materials and workmanship for period of **One Year from the date of purchase, only when used with our wiring systems, (Two FR-40s / FR-70 / SS-1 / SS-2 / SS2-HD) (otherwise there is NO WARRANTY)**. This does not apply to damages due to misuse, abuse, improper installation, incorrect wiring, excessive voltage, or overheating due to other malfunctioning cooling system parts. It is critical that the fan be used with proper relay to protect against burnout.
- All returns must be returned to us with transportation charges prepaid. Proof of purchase date and explanation of the complaint must accompany the merchandise. If our inspection verifies the defect, we will either repair or replace the product. We will return repaired products at our expense, unless we determine there is no defect, or that the defect resulted from causes not within the scope of our policy, then you must bear the cost of returning the product.
- All returns must be sent to our address at: **Cooling Components, LLC
3860 South Perkins Rd.
Memphis, TN 38118 USA**
- Please contact us if you have any questions, concerns, or have not yet purchased the required **Controller, Relay kit or Temp. switch**. you can contact us through the following windows:
- **Phone:** (901) 336 - 6194 [Working hours: 9:00am to 5:00pm, Monday to Friday] Fax: (901) 375 - 0088
- **E-mail:** coolingcomponents@gmail.com
- **Website:** www.coolingcomponentsinc.com
- **Facebook:** www.facebook.com/cooliongcomponentsllc



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